

# BANDERA RIVER RANCH WATER SUPPLY CORPORATION

161 Broken Spur Circle, Suite 1

Bandera, TX 78003

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Phone - 830-796-4199

April 11, 2022

Dear Fellow Member,

We have managed to get through the cold days without too much trouble and temperatures are quickly rising. Thanks go to our maintenance team for watching out for us and keeping our system in good working order. However, the rains have been far too light for us so far this year. Again, the few showers we are getting are being absorbed at the surface, so they aren't making an impact on the water table. The levels are still quite low, and we have to continue monitoring our usage. However, our reserves are sufficient to maintain service for our community for many years. With well #7 coming on in the next few months, we should be in good shape, even with the additional customers anticipated. Until we can see some great changes in the aquifer, we must continue in Stage III Mandatory Water Use Restrictions for another two months. Please continue to conserve water as much as possible for the coming weeks, and watch for dripping faucets and leaky toilets, as well as limiting or curtailing the use of lawn irrigation systems. We recognize that the restrictions of Stage III are uncomfortable, but we must take the steps required to maintain good water availability for essential usage.

Should you have any questions or need our assistance, call the office. We continue to watch the situation surrounding the COVID-19 virus situation, and we will take those steps we feel are necessary to keep our staff safe. Our office is open, but we encourage you to continue taking the precautions necessary to protect our office personnel as well as yourselves.

For your convenience, we have enclosed the text of the current Stage III notice. This is subject to revision, so please refer to the website copy in the future. Thank you again for continued patience and cooperation.

Sincerely,

BRRWSC

BANDERA RIVER RANCH WATER SUPPLY CORPORATION  
161 BROKEN SPUR RD STE 1  
BANDERA, TX 78003  
830-796-4199

NOTICE OF WATER RATIONING PROGRAM  
April 11, 2022

STAGE III (MANDATORY WATER USE RESTRICTIONS)

Because of continued drought conditions and low aquifer levels, it is necessary to continue the Stage III Mandatory Water Use Restrictions. You are accordingly notified of the following:

**1. DATE RATIONING SHALL BEGIN:** April 15, 2022 at 12:00 Midnight.

**2. DATE RATIONING SHALL END:** The period of rationing shall be for sixty (60) days. If aquifer levels improve the period may be reduced in length. If the situation does not improve, more stringent rationing may be declared and the term extended. You will be advised of changes in status.

**3. STAGE AND EXPLANATION OF RATIONING:** Stage III rationing is hereby initiated because the drop in the water tables in the underground strata of water caused by drought conditions has reduced the pumping capacity of the wells by greater than 60%. Water conservation is required to maintain household service to all customers. Members are **required** to limit the irrigation of landscape areas with hose-end sprinklers or automatic irrigation systems and to limit outdoor water use to the following schedule:

**EVERY FIVE DAY USE:** Members have been divided into five groups using the first letter of their last name. You may use water outdoors on the days designated for your group.

Group 1	A-E Monday
Group 2	F-J Tuesday
Group 3	K-O Wednesday
Group 4	P-T Thursday
Group 5	U-Z Friday

Irrigation of landscaped areas is further limited to the hours between 8:00 A.M. and 10:00 A.M. and between 8:00 P.M. and 10:00 P.M. on designated watering days.

However, irrigation of landscaped areas is permitted at any time if done by means of a hand-held water hose or a faucet filled bucket or watering can of five (5) gallons or less.

**4. VIOLATIONS:**

1. First violation: Customer will be notified by written notice of their violation.

2. Subsequent violations:

a. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to

exceed \$50 each. Installing and removing are considered two separate occurrences and will each be levied the cost.

b. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal applicable reconnection fee, membership cancellation, etc. will apply.

Your cooperation in this effort to conserve water is appreciated. Hopefully, rains will replenish the aquifer levels.

Please call the business office for clarifications.

**ADDITIONAL MANDATORY RESTRICTIONS:**

1. Use of water to wash any vehicle is prohibited except on designated watering days between the hours of 8:00 A.M. and 10:00 A.M. and between 8:00 P.M. and 10:00 P.M. Such washing, when allowed, shall be done with a water filled bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses.

2. Use of water to fill, refill or add to any private indoor or outdoor swimming pool, wading pool or "Jacuzzi" type pool or tub is prohibited except on designated watering days during designated hours.

3. Operations of any ornamental fountain or pond for aesthetic purposes is prohibited except where necessary to support aquatic life or where such fountain or pond are equipped with a recirculation system.

4. Use of water from hydrants to flush valves shall be limited to maintaining public health, safety and welfare.

5. The following uses of water are defined as non-essential and are prohibited:

a. Wash down of sidewalks, walkways, driveways, parking lots, tennis courts or other hard surfaced areas;

b. Use of water to wash down buildings or structures for purposes other than fire prevention;

c. Use of water for dust control;

d. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s);

e. Any waste of water.

Your cooperation in this effort to conserve water is appreciated. Hopefully, rains will replenish the aquifer levels and water restriction will not have to be shifted to more stringent limitations. Please call the business office for clarifications.

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