

**BANDERA RIVER RANCH WATER SUPPLY CORPORATION**

161 Broken Spur Circle, Suite 1

Bandera, TX 78003

Website – [www.brrwatersc.com](http://www.brrwatersc.com)

Email – [brrwsc@gmail.com](mailto:brrwsc@gmail.com)

Phone - 830-796-4199

August 15, 2022

Dear Fellow Member,

Due to the continued drought conditions, low aquifer levels, and periods of high water usage, it is necessary to remain in Stage IV Critical Water Use Restrictions. You are accordingly notified of the following:

**WATER USE IS LIMITED TO INDOOR HOUSEHOLD USE ONLY. ALL OUTDOOR USE OF WATER IS PROHIBITED TO INCLUDE REFILLING OF PRIVATE POOLS.**

1. **VIOLATIONS:**

1. First violation: Customer will be notified by written notice of their violation and warned of more strict consequences for subsequent violations.
2. Subsequent violations:
  - a. The utility may install a flow restricting device in the line for a period of seven (7) days to limit the amount of water which will pass through the meter in a 24 hour period. The utility will charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$100 each. Installing and removing are considered two separate occurrences and will each be levied the cost.
  - b. The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal applicable reconnection fee will apply.
    - i. Tampering with the meter will result in removal of utility property (the meter and any other appropriate hardware). This will be accompanied by charges for utility property repair/replacement as necessary and forfeiture of the membership fee.
    - ii. Reconnection will require payment of all assessed fees as well as renewal of the membership fee.

Should you have any questions, please contact the business office at 830-796-4199 during business hours.

For your convenience, we have enclosed the text of the current Stage IV notice. This is subject to revision, so please refer to the website copy in the future. Thank you again for continued patience and cooperation.

Sincerely,  
BRRWSC

**BANDERA RIVER RANCH WATER SUPPLY CORPORATION**

BANDERA RIVER RANCH WATER SUPPLY CORPORATION  
161 BROKEN SPUR RD STE 1  
BANDERA, TX 78003  
830-796-4199  
NOTICE OF WATER RATIONING PROGRAM  
August 15, 2022

STAGE IV (CRITICAL WATER USE RESTRICTIONS)

Because of continued drought conditions and low aquifer levels, it is necessary to continue Stage IV Critical Water Use Restrictions. You are accordingly notified of the following:

- 1. DATE RATIONING SHALL BEGIN:** August 15, 2022 at 12:00 Midnight.
- 2. DATE RATIONING SHALL END:** The period of rationing shall be for sixty (60) days. If aquifer levels improve the period may be reduced in length. If the situation does not improve, more stringent rationing may be declared and the term extended. You will be advised of changes in status.
- 3. STAGE AND EXPLANATION OF RATIONING:** Stage IV rationing is hereby initiated because the drop in water tables in the underground stratas of water caused by drought conditions has reduced the pumping capacity of the wells by greater than 65%. Continued water conservation is required to maintain household service to all customers.

**STAGE IV – CRITICAL WATER USE RESTRICTIONS**

**Target: Achieve a 60 percent reduction in total water use.**

The Utility will implement stage IV when any one of the selected triggers is reached:

Supply Based Trigger: Total daily demand exceeds 65% of pumping capacity.

Demand – or Capacity – Based Trigger: Production or distribution limitations.

Requirements for termination:

Stage IV of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days. Upon termination of Stage IV, Stage III becomes operative.

**Operational Measures:** The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 8:00 PM and 3:00 AM. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers.

Mandatory Water Use Restrictions: All outdoor use of water is prohibited.

1. Irrigation of landscaped areas is absolutely prohibited.
2. Use of water to wash any vehicle is absolutely prohibited.
3. Washdown of any hard surfaces is absolutely prohibited.
- 4. Filling/refilling of private residence pools is absolutely prohibited.**
  - \* DRROA pool is exempt from this prohibition as long as the BRRWSC is able to maintain appropriate water levels.

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